

## GEL PICKLEBALL – THURSDAY NIGHT SOCIAL SESSIONS – FAQs

### What is GEL Pickleball?

GEL Pickleball is a social program featuring doubles play. Whether a single player or a pair, all players are welcome.

- Each court will consist of four players.
- Each session is structured with 6 x 15-minute blocks.
- After each 15-minute block, participants will rotate to play with new partners.
- Our pickleball supervisor will manage participants to ensure the best possible experience.
- Each session can facilitate a maximum of 24 participants.

Pickleball is a paddle sport that combines elements of tennis, badminton, and ping-pong. It's played with a paddle and a plastic ball on a court similar to a badminton court.

To learn how to play pickleball, visit [GEL Pickleball](#).

### How do I participate in GEL Pickleball?

To participate in GEL Pickleball, book a ticket via the website. Please note that there is a maximum of 24 participants per session. Therefore, bookings are essential and must be made online before attending.

### When can I play?

GEL Pickleball is delivered at GESAC on stadium courts 2 & 3 on Thursday nights from April to June.

### How will the sessions be delivered?

GEL Pickleball features two 90-minute sessions.

- Session 1: 6:30 pm to 8 pm
- Session 2: 8:35 pm to 10:05 pm
- Each session can facilitate a maximum of 24 participants.

### How much does it cost to participate?

- \$15 per session
- \$5 paddle hire (collect and pay at reception before session time)

Participants can book up to four tickets per session in one transaction up to 14 days in advance.

### What equipment do I need to play pickleball?

All you need to play pickleball is a paddle and appropriate court shoes.

- Paddle hire \$5
- Balls for the program are provided by GESAC

### Is there a GEL member's price?

GEL Pickleball is outside of usual service offerings. Therefore, the fees for this program are not included in any GEL membership.

## **Do I need to check in?**

Yes. Upon arrival, present your session ticket via phone or printout to the supervisor at court 3.

If you require paddle hire (\$5.00), please see reception before your session.

## **Do I need prior experience to participate?**

GEL Pickleball is open to players of all skill levels, from beginners to experienced players. Participants can be mixed and matched to ensure the best possible experience.

The GEL Pickleball program aims to build a participation base so we can launch a pickleball competition in July.

## **Is there an age requirement to participate?**

Our pickleball program is open to participants of all ages.

## **Are there opportunities for competitive play within the program?**

Participants can be mixed and matched to ensure the best possible experience. The GEL Pickleball program aims to build a participation base so we can launch a pickleball competition in July.

## **How can I get involved as a volunteer or coach?**

We welcome volunteers and coaches who are passionate about pickleball and want to help grow the sport. Express interest by emailing [stadium@geleisure.com.au](mailto:stadium@geleisure.com.au).

## **Is there playing insurance?**

Yes. Playing insurance is built into the \$15 session fee.

## **What is the refund policy?**

To be eligible for a refund, participants must cancel their booking by emailing [stadium@geleisure.com.au](mailto:stadium@geleisure.com.au), providing a minimum of 3 hours notice. Participants who provide less than the minimum 3 hours notice are not eligible for a refund.

## **Can I transfer my ticket to another session or date?**

To be eligible to transfer tickets to another session or date, participants must request a transfer by emailing [stadium@geleisure.com.au](mailto:stadium@geleisure.com.au), providing a minimum of 3 hours notice. Participants who provide less than the minimum 3 hours notice are not eligible to transfer their tickets to another session or date.

Ticket transfers are subject to session availability.

## **Is the facility accessible?**

At Glen Eira Leisure it's important our facilities are highly accessible. That's why our staff are trained in disability and inclusion awareness.